

Recovery Solutions Provides Mobile Banks After Natural Disaster

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Recovery Solutions, a comprehensive disaster recovery service provider, announced its selection by Iowa-based First State Bank to provide full service mobile banks after a recent tornado. With its completely integrated and fully operational mobile banking facilities provided in response to disasters, Recovery Solutions provides peace of mind for bankers when disaster strikes by allowing banks and their customers to remain confident that financial transactions can be conducted seamlessly. With its annual "LiveSite" testing program, Recovery Solutions also assures its enrolled customers that they can resume normal operations in a timely fashion after a disaster. Additionally, the fully documented LiveSite test is instrumental in clients meeting the new regulatory requirements.

After an EF5 tornado hit North East Iowa on May 25th, the town of Parkersburg was left in a state of devastation. The storm had wind speeds in excess of 200 miles an hour and many schools, homes and businesses were completely destroyed, leaving residents and business

owners without a place to live or work.



Doug Benjamin, president and CEO of First State Bank, said, "Until you actually experience what a tornado can do to an area, you



really can not fully comprehend what it can do to a community.

The Parkersburg branch of First State Bank was one of many businesses left without facilities to remain operational. Roads throughout the town were impassible; there was debris everywhere. However, with the help of Recovery Solutions, and its mobile banking facilities, our bank was able to provide normal services to customers within a few days."

While the natural disaster occurred one day before Memorial Day, Recovery Solutions worked diligently on resolving the bank's issues and completed the delivery and set up of two double-wide mobile banks within five days, despite limited access to the affected area.

Recovery Solutions provides mobile banks that are fully equipped with computer LAN networks, teller windows, customer service desk, banking related printers, drive up facilities, break area, cash vaults and a full internal security system. It also offers secure encryption with satellite connectivity to service bureaus or in house processing systems.

In addition, Recovery Solutions can establish a Virtual Private Network connection through its sophisticated satellite communications technology, maintaining 3DES security standards to



various endpoints. The company ensures that each customer will be connected to its host computer system, as well as other functions the bank needs to be fully operational following a crisis.

"Our partnership with Recovery Solutions has allowed our staff access to essential data and functions that we needed in order to remain operational," Benjamin explained. "The bank's disaster planning process centers on the ability to continue to provide

excellent customer service and as a result of Recovery Solutions' timely and efficient response, I would recommend the company to any bank that needs to put a system in place to operate after a crisis. They stayed with us and ensured that we were completely up and running during the entire process. Without the assistance of everyone at Recovery Solutions, we would not have been able to serve our customers and our community."

"Recovery Solutions offers a unique mobile disaster recovery service complete with a satellite network that enables financial institutions to continue to operate in the event of a disaster," said Richard T. Lavin, president of Recovery Solutions. "Natural disasters are not planned and can occur at any time. They disrupt entire communities and the ability of individuals and businesses to complete financial transactions is critical to getting things back on track. We were extremely pleased to have been selected to work with First State Bank to continue serving its customers. We look forward to assisting them in any way possible in the future."

About Recovery Solutions

Recovery Solutions (RS), headquartered in Plainfield, Ill., provides annual disaster recovery testing and business resumption to financial institutions. Its fully documented "LiveSite" testing program ensures enrolled clients have a viable solution in the event of a disaster and also addresses critical regulatory mandates. RS delivers mobile banks that are fully equipped with sophisticated computer technology. Its "ready-to-go" emergency mobile banks have all the necessary computer LAN equipment, security equipment, banking specific computer hardware, generator, satellite based VoIP telephone system and a sophisticated satellite communications network to enable financial institutions to communicate with their host computer system and to the Internet to resume business within hours.

For more information about the company, visit www.recoverysolutions.com, call Richard Lavin at 815.577.1999 or send an e-mail to info@recoverysolutions.com.