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October 1, 2013

Mr. Richard Lavin
President and CEO
Recovery Solutions
12207 S. Rhea Drive
Plainfield, IL 60585

Dear Mr. Lavin:

I am very pleased to inform you that Recovery Solutions has received an Honorable Mention in the **2013 BankNews Innovative Solutions Awards** for Best Equipment/Hardware Solution.



The company was honored for its Secure Dedicated Satellite Connectivity to Service Bureau.

In the next few weeks, you will receive your **2013 Innovative Solutions Award**, which we hope you will display proudly.

You will also be highlighted in the November issue of *BankNews*.

Please send a high-resolution image of the company's logo, as well as any additional information or high-resolution photos, to Kari English, senior editor, at kenglish@banknews.com. If you have any questions, please call Kari at 913-261-7061.

I would like to thank you for your entry in the **BankNews Innovative Solutions Awards**, the premier awards program honoring companies helping community banks.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott English".

Scott English
Director of Sales